

The Slumber Soiree LLC Terms and Conditions

Booking and Payment

- A 50% deposit is required at the time of booking. The remaining balance is due ten (10) days prior to the party date. Payments not received within these timeframes will result in cancellation of the party and forfeit any monies paid to date.
- If the event is less than 14 days away at time of booking, full payment is due and subject to a \$50 rush fee.
- Following submission of final payment, we are happy to add guests/services (subject to availability), but we will not subtract any items from the contract/invoice.

Cancellations and Rescheduling

- Cancellations made ten (10) days prior to the party will receive a full refund of deposit paid.
- Cancellations made less than ten (10) days prior to the party will not receive refund; however, any funds paid to-date may be applied to the cost of another party if held within ninety (90) days of the original party date.
- If you are canceling your event within 24 hours of your scheduled delivery time (for ANY reason- including sickness, family emergency, etc.), your full payment, minus a \$50 rescheduling fee, may be used as a credit towards a new event within ninety (90) days of your original event date. Events may only be rescheduled once the \$50 rescheduling fee is paid. Balloons that have been inflated are non-refundable and non-transferrable to the new date and considered final sale. In the case of rescheduling due to inclement weather, rescheduling fee will be waived.

Environment and Party Equipment:

- The Company reserves the right to cancel Client's booking upon arrival if the Company feels that Client has not provided adequate space for unloading, set up or dismantling of Equipment. Company also reserves the right to cancel Client's booking if the Company feels that the Equipment may be compromised or damaged due to unsanitary living conditions.

NO REFUNDS WILL BE ISSUED if the Company cancels the booking under these circumstances.

- Teepees come with twin size air mattresses. Each teepee will require approximately 3.5' in width and 6.5' in length. It is the client's responsibility to ensure the teepees will fit in the desired space prior to our arrival.
- Client is responsible for clearing the party area of all furniture and ensuring that the floors are clean in advance of the Equipment arrival. We are not permitted to move any of your furniture. Clients must also ensure the party room is pet- and smoke-free during the party event.
- Pets, makeup, paint, slime, food & drinks (with the exception of a picnic rental) are prohibited inside the teepee. Water and popcorn are allowed.
- The Client is responsible for the care of the Equipment during the party event. **If Equipment is damaged, lost, or stolen, the Client agrees to reimburse the Company for damage or replacement** (other than ordinary wear and tear resulting from anticipated, reasonable, and proper use). Indicative replacement costs include: Teepee: \$80; Mattress \$20; Decorative Pillow \$25; Throw Blanket: \$20, Bed Tray \$20; Light/Lantern \$20; Other Decorative Elements \$20.
- Equipment returned in an excessively dirty condition, resulting in the Equipment requiring a complete deep clean, will incur a minimum charge of \$100. This includes, but is not limited to, spillage of fluids, food, pen marks, nail polish, paint, slime, vomit, other stains and unpleasant odors including, but not limited to, cigarette smoke.

Miscellaneous

- Balloons - The Company is not responsible for any damages to balloons, including but not limited to those related to weather conditions (heat, wind, etc). All balloon disposal is client's responsibility.
- Slumber Spa - The company is not responsible for any skin reactions, irritations, etc as a result of using the Slumber Spa products. Please review the ingredients.

Event Execution

Every event is unique. Exact teepee fabric and party décor such as throw pillows, lights & blankets may differ slightly from prior website pictures and all subject to availability. However, parties will always be beautifully executed to fully portray the desired theme. If there is something specific that you have seen & would like to be included, please let us know & we will do our very best to accommodate your request.

Delivery and Pick Up Details:

- Delivery times will vary. Indoor set ups can begin as early as 9am and go throughout the day. We strive to have all sleepover events set up by 3pm. Pickups begin at 10am the next day.
- Delivery and Pick up arrival windows will be emailed to you the week of your event. If you require a specific delivery or pick up window, we offer a Priority Service for an additional fee (subject to availability).

Indemnity and Hold Harmless

The Client agrees that the Company (including its owners, agents, employees, successors and assigns) accepts no liability for any claim for personal injury, death, loss or negligence on the part of the Company however caused. The Client is solely responsible for injuries or property damage occurring due to use of the Equipment. The Client assumes all liability for, and agrees to defend, indemnify, hold harmless and protect the Company from and against any and all liability.

Photography

The Company reserves the right to use photographs taken at your event in any promotional media controlled by us. We will not use identifying information without permission.

Ownership

All Equipment remains at all times the property of the Company.

Privacy

The Company will never pass on, sell or distribute Client information to any third party without Client's consent.

Copyright

All material on the Company website and on social media pages including photographs, design, layout and graphics are owned by the Company and are copyright. Unauthorized use is prohibited.

Other

The Company reserves the right to amend their website and these Terms and Conditions at any time, without prior notice. Any questions about these Terms and Conditions may be directed to **theslumbersoireevents@gmail.com**.

Last Updated: January 31, 2023

